

# www.bestboots.co.uk

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<b>ORDER FORM</b>	<b>DATE</b>	
Please see overleaf for Conditions of Sale & Foot Size Conversion Guide. For Riding Boots follow the measuring instructions below and complete boxes (A) to (E). For Wellington Boots it will be helpful to know at least measurements (A) & (B).	<b>PRICE IN £ STERLING</b>	

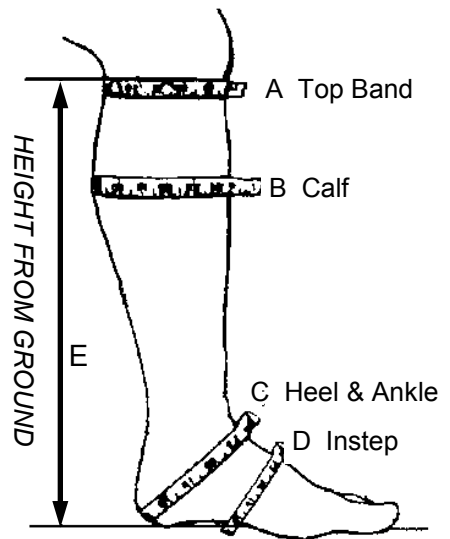
	<b>CARRIAGE</b>		
	<b>TOTAL ENCLOSED</b>		

## MEASURING INSTRUCTIONS :-

- Put on the thickest pair of breeches/jodhpurs or trousers and socks you will usually wear inside the boots.
- Make sure all measurements are taken whilst in a sitting position when foot is flat and at rest.
- Using a metric tape, get a friend to take measurements of your legs and feet OVER breeches/jodhpurs or trousers and socks at the lines shown in the illustration.
- Hold the tape snug/comfortably tight without any slack around the part of the leg or foot to be measured.
- Take the Top Band measurement (A) just under the knee joint.
- Take Calf measurement (B) over fullest part of calf.
- Height measurement (E) should be taken from crease behind knee to ground in stockinged feet. If available, double check this measurement against your favourite pair of riding boots measuring the height of the back EXCLUDING the sole / heel block.
- Normal shoe size worn. If you wear a wide or narrow fitting or a half size, please indicate this.
- Double check each measurement again to make sure.
- If in doubt please contact us for advice.
- We cannot accept responsibility if measurements supplied by the customer are incorrect.

- |              |     |  |  |
|--------------|-----|--|--|
|              |     |  |  |
| TOP BAND     | (A) |  |  |
| CALF         | (B) |  |  |
| HEEL & ANKLE | (C) |  |  |
| INSTEP       | (D) |  |  |
| HEIGHT       | (E) |  |  |

CENTIMETRES	
LEFT LEG	RIGHT LEG



NORMAL SHOE SIZE	ENGLISH / UK	CONTINENTAL	USA

CUSTOMER NAME.....

ADDRESS.....

.....

..... POSTCODE.....

TEL ..... FAX.....

EMAIL.....

PLEASE ADD TO EMAILING LIST? YES  NO

PAYMENT BY: CASH  CREDIT/DEBIT CARD

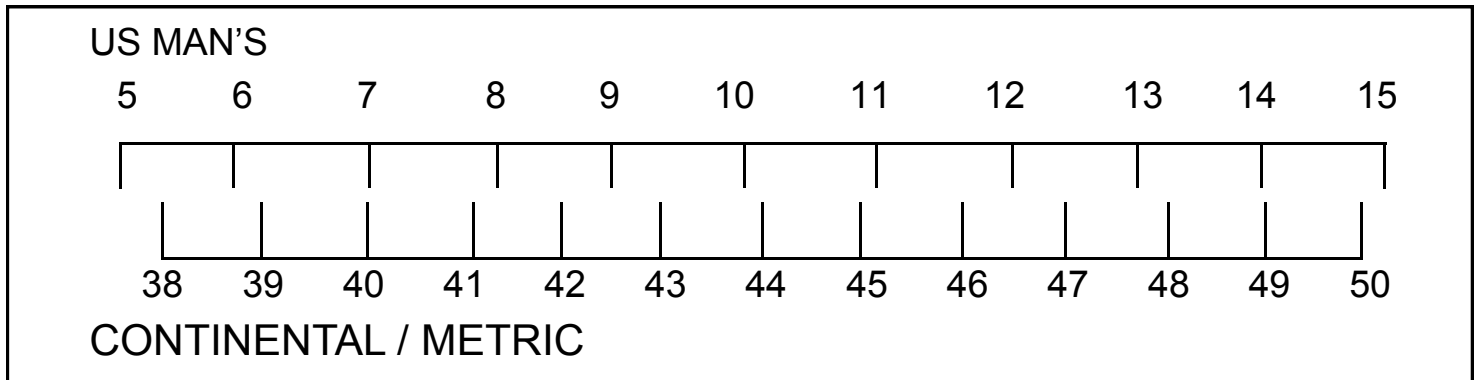
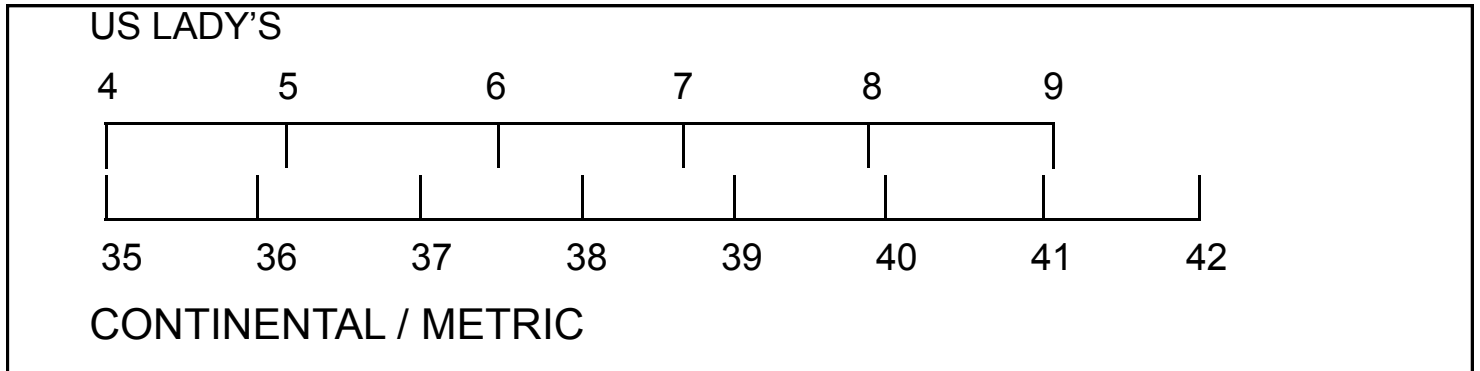
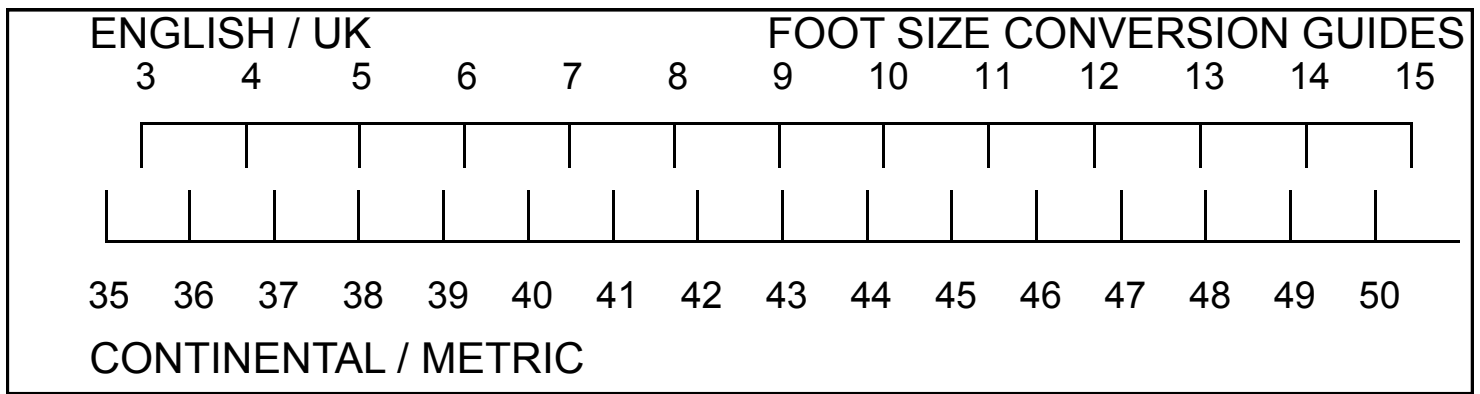
CHEQUE / STERLING DRAFT payable to BESTBOOTS

CARD No.....

VALID FROM .....EXPIRES.....

NAME ON CARD.....

ISSUE No.....SEC. CODE.....



## CONDITIONS OF SALE

### 1. FOOTWEAR

1.1 We recommend you visit us in person for a trial fitting. However if this is not possible we will be pleased to send you our nearest STOCK SIZE to your measurements to try on to help you confirm the size and fitting you wish to order. Footwear sent on trial must be paid for in full but may be returned for full refund of cost (excluding carriage) if returned to us new and unused with its original packaging within 14 days of delivery.

1.2 Footwear will be made to one of the standard sizes of the relevant manufacturer unless we tell you otherwise. All sizes and specifications are approximate and given for guidance only. Your leg and foot measurements are required to help identify any peculiarities which might suggest that your requirements cannot be accommodated by a standard size. Most of our footwear is made in Continental foot sizes so if your normal shoe size is English/UK or USA and you do not know your Continental equivalent, we shall send you the nearest Continental size for the model chosen based on the sizing information you give us.

1.3 If we do not think we can accommodate your requirements with a standard size we will inform you and either arrange a Special Order for you if possible or otherwise cancel your order with full refund whichever you prefer.

1.4 Footwear ordered in a standard size WHICH WE STOCK REGULARLY may be returned for full refund of cost (excluding carriage) if returned to us new and unused with its original packaging within 14 days of delivery. Footwear which has been specially altered or adapted to your individual requirements so that it can no longer be considered a standard size and specification for resale (e.g. Top Boots, Dressage Boots, non-standard height boots etc.) may not be returned. Similarly footwear which constitutes a Special Order may not be returned.

### 2. OTHER GOODS (Excluding footwear)

2.1 Standard size goods ordered may be returned for full refund of cost (excluding carriage) if returned to us new and unused with their original packaging within 14 days of delivery. Special Order goods may not be returned.

### 3. SPECIAL ORDERS

Goods and/or footwear which we do not stock regularly will constitute a Special Order and as such may not be returned. We shall notify you prior to accepting your order if goods and/or footwear constitute a Special Order to allow you the opportunity to reconsider and cancel if you wish. Once we have confirmed our acceptance of a Special Order it may not be cancelled and you will be liable for payment of the purchase price in full.

4. GOODS RETURNED UNDER GUARANTEE must be returned CLEAN otherwise your claim cannot be considered.